### BY ORDER OF THE COMMANDER 310TH SPACE GROUP

310TH SPACE GROUP INSTRUCTION 36-3401 2 JULY 2002



310TH SPACE GROUP MENTORING PROGRAM



#### COMPLIANCE WITH THIS PUBLICATION IS MANDATORY

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(Colonel Roscoe L. Griffin)

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This instruction establishes directorate policy and procedures, and assigns responsibilities for administering the 310<sup>th</sup> Space Group (SG) Mentoring Program. It applies to all military (enlisted and officer) and civilian personnel assigned to the 310 SG and implements portions of AFI 36-3401, AFRC Supplement 1 and AFRCPAM 36-3401.

- **1. General.** AFI 36-3401 implements the Air Force Policy Directive 36-34, Air Force Mentoring Program. It gives guidance on how to carry out Air Force Mentoring to all Air Force military and civilian personnel.
- **2. Mentoring Defined.** The primary purpose of any mentoring program is to maximize the potential of the members of an organization. Mentoring is a fundamental responsibility of all Air Force supervisors. They must know their people, accept personal responsibility for them, and be accountable for their professional development.
  - 2.1. A mentor is defined as a trusted counselor or guide. Frequent and honest communication between the supervisor and subordinate is key to developing this trust.
    - 2.1.1. The goal of Air Force Reserve Command (AFRC) mentoring is to bring about a cultural change in the way we view professional development. This is a supervisory mentoring program with the immediate supervisor designated as the primary mentor for each of their subordinates.
    - 2.1.2. Air Force mentoring covers a wide range of areas. Among them are career guidance, professional development, Air Force history and heritage, and knowledge of air and space power. It also includes knowledge of the ethics of our profession, and understanding the Air Force's core values of integrity, service before self, and excellence.
    - 2.1.3. The intent of the program is to be used as a tool to help learn more about your people in an effort to better support their pursuit of goals and objectives. The supervisor should be fully aware

that mentoring is a two way street. Interaction between the supervisor and subordinate should lead to the individuals learning much from their peers and/or subordinates. This informal mentoring is extremely valuable and should not be discounted.

## 3. Policy.

- 3.1. Frequency. As a minimum, mentoring will be accomplished in conjunction with the subordinate's initial and mid-term feedback sessions. Additional mentoring can be accomplished at any time.
- 3.2. Commanders at all levels are responsible for ensuring that mentoring takes place in their units.
- 3.3. It is the inherent responsibility of Air Force leaders to mentor future leaders. At a minimum, mentoring will consist of a discussion of performance, potential, and professional development plans during the performance feedback session.

#### 4. GROUP AND UNIT RESPONSIBILITIES.

- 4.1. Group Responsibilities.
  - 4.1.1. 310 SG will appoint a mentoring program monitor. 310 SG support staff responsibilities are twofold: ensure group staff is setting the example by meeting all mentoring expectations and standards; and, monitoring and providing assistance to subordinate units through staff assistance visits (SAV).
- 4.2. Unit Responsibilities.
  - 4.2.1. Units will appoint a mentoring program monitor. Unit monitors will enhance awareness of the mentoring program.
  - 4.2.2. Commander's Support Staff. The CCQ will prepare the commander's cover memorandum (**Attachment 1**). The CCQ will track mentoring and feedback requirements. The CCQ will keep the unit commander apprised of open mentoring and feedback requirements via the suspense listing.
  - 4.2.3. Supervisor. The immediate supervisor or rater is designated as the primary mentor (coach, guide, role model, etc.) for each of his or her subordinates. All supervisors are responsible for reading AFI 36-3401, AFI 36-3401 AFRC Sup1, and AFRCPAM 36-3401. Once the supervisor receives the commander's cover memorandum, they will review the subordinate's records and determine their current level of professional development. Feedback will be documented on the appropriate Air Force form. Mentoring will be documented on the AFRC Form 141, **Mentoring Process Guide**. Supervisors are encouraged to use electronic forms. The supervisor will return only the endorsed cover memorandum to the unit CCQ for filing in the subordinate's Personnel Information File (PIF).
  - 4.2.4. Subordinate. It is the subordinate's responsibility to seek mentoring if it is not given in a timely manner. The designation of the immediate supervisor or rater as the primary mentor does not restrict the subordinate's desire to seek additional counseling and professional development advice from other sources or mentors. All subordinates are responsible for seeking out appropriate professional reading material. Reading materials include, but are not limited to, USAF/AFRC history and heritage, air and space power, and ethics. At a minimum, all subordinates should review Attachments 3 and 4 of AFRCPAM 36-3401.

- 4.2.5. Key to mentoring is the direct involvement of the supervisor in the professional development of those he/she supervises. The supervisor must continuously challenge subordinates. It is essential to provide clear performance feedback and guidance in setting realistic professional and personal development goals.
- 4.2.6. In addition to AFRC Form 141 (**Attachment 2**) units may supplement the mentoring program with 310 SG Form 141, **310 SG Expectations Agreement (Attachment 3**).

ROSCOE L. O. GRIFFIN, Colonel, USAFR Commander

### **Attachment 1**

## **COMMANDER'S COVER MEMORANDUM**

| MEMORANDUM FOR SUPERV FROM: Unit CC   | ISOK  |   |
|---|---|---|
| SUBJECT: Mentoring/Performance  | ce Feedback Notice  |   |
|   | oring/performance feedback session for<br>to use the electronic AFRC Form 141 and the<br>form attached.   |   |
| future. Your subordinate should de with your assistance. It is your resp                                      | session, take the opportunity to challenge the evelop a career plan and identify skills needed to ponsibility to take an active role in the profess 36-3401/AFRC Sup 1, AFRCPAM 36-3401 after the mentoring session.                      | to attain long-range goals ional development of the                           |
| ± ±   | ion of the session should review the performasist the ratee's improvement. Guidance for pressure session is in AFI 36-2406.   |   |
| it is NOT an official record, it is a<br>to improve current performance and<br>the AFRC Form 141 and Performa | dback session is a private discussion between a medium for supervisors to provide helpful control consider the future. Supervisors should provide Feedback worksheet to the subordinates of maintain their copies until the subordinate's | nments for a subordinate ride the original copies of while keeping a copy for |
| 5. Endorse this memorandum, turn  | n it in to your unit CCQ by the suspense date s   | stated above.   |
|   |   |   |
|   | Unit CC Signature Block   |   |
|   | Duty Title  |   |
| 1 <sup>st</sup> Ind, Supervisor   |   |   |
| MEMORANDUM FOR UNIT CO  | CQ  |   |
| Mentoring/performance feedback  | session was completed on  |   |
| Ratee's signature   | Rater's signature   |   |

#### **Attachment 2**

#### **AFRC FORM 141, MENTORING PROCESS GUIDE**

FC: 3600 MENTORING PROCESS GUIDE (Use Applicable Areas) SUBORDINATE NAME/GRADE SUPERVISOR'S NA ME/GRADE/DATE PART I CAREER GUIDANCE (A Strategic Look at Career Progression) 1. Five Year Goal 2. Assignment Progression to Achieve Goal / Promotion Potential 3. Possible Barriers PROFESSIONAL DEVELOPMENT (Skill Development Required to Meet Five Year Goal) 1. Interpersonal Skills (Negotiation, Adaptability, Coping Techniques, Conflict Management, Persuasion Skills, Team Building, Self Awareness) a. Needs b. Assigned Activities 2. Communication Skills (Written, Verbal, Listening, Presentation, Facilitating Groups, Selling, Body Language and Nonverbal Messages) a. Needs b. Assigned Activities 3. Technical Expertise (External/Internal Awareness , Financial Understanding , Academic Education , PME , Quality Awareness , Computer Literate) a. Needs b. Assigned Activities 4. Conflict Resolution (Analysis, Perception and Negotiation Skills, Creativity, Understanding Behavioral Styles, Counseling Skills, Stress Recognition) a. Needs b. Assigned Activities 5. Time Management (Personal Awareness, Self Direction, Motivation, Goal Setting, Decisiveness, Decision Making, Organization Skills, Delegation Style) a. Needs b. Assigned Activities 6. Goal Setting Skills (Personal Motivation, Self Awareness, Values, Creative Thinking, Planning and Strategy, Vision and Image Skills, Prioritizing, Goal Setting Process) a. Needs b. Assigned Activities

# Attachment 2 AFRC FORM 141, REVERSE

| 7. Preparation for Management (Leadership, Delegation, Team Building, Human Resource Management, Planning Skills, Mentoling Ability, Analyzing Performance Objectives) a. Needs  |  |  |  |
|--|--|--|--|
| b. Assigned Activities   |  |  |  |
| 8. Executive Development (Political and Social Awareness, Vision and Long Range Planning, Mission Assimilation, Creative Thinking, Intuitive Skills, Delegating Style, Leadership Skills, Financial Analysis, Building Coalitions)  a. Needs |  |  |  |
| b. Assigned Activities   |  |  |  |
| 9. Physical Fitness (Cardio-respiratory exercise, strength training, diet, and nutrition, desirable body composition, substance abuse, wellness examinations) a. Needs   |  |  |  |
| b. Assigned Activities   |  |  |  |
| PART III AIR FORCE HISTORY AND HERITAGE  |  |  |  |
|  |  |  |  |
| 1. Air Force   |  |  |  |
| 2. Air Force Reserve Command   |  |  |  |
| 3. Wing/Squadron   |  |  |  |
| PART IV AIR AND SPACE KNOWLEDGE  |  |  |  |
| Air Power Roles and Missions   |  |  |  |
| 2. Space Power Roles and Missions  |  |  |  |
| 3. AFRC Roles and Missions   |  |  |  |
| PART V CORE VALUES/ETHICS  |  |  |  |
| 1. Air Force Core Values   |  |  |  |
| a. Integrity   |  |  |  |
| b. Service Before Self   |  |  |  |
| c. Excellence In All We Do   |  |  |  |
| 2. Professional Ethics   |  |  |  |
| ADDITIONAL COMMENTS  |  |  |  |
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| AFRC FORM 141, SEP 97 (EF-V1) (REVERSE)  |  |  |  |

# **Attachment 3**

# 310SG FORM 141, 310 SG EXPECTATIONS AGREEMENT

| 310 SG EXPECTATIONS AGREEMENT                       |                         |                      |
|---|-------------------------|----------------------|
| Subordinate Name/Grade.                             | Supervisor's Name/Grade |                      |
| PARTI   | CAREER GUIDANCE         |                      |
| Long Range Career Goals:                            |                         |                      |
| Expectations for the Coming Year (General area      | as/topics)              |                      |
| PART II S   | SPECIFIC EXPECTATIONS   |                      |
| Professional Goals Specific to this Job  Priorities |                         |                      |
| Leadership Development  Professional Ethics         |                         |                      |
| 310 SG FORM 141, JAN 2000                           |                         | Continued on Reverse |

# Attachment 3 301SG FORM 141, REVERSE

| PART II (Continued)                           | SPECIFIC EXPECTATIONS                    |
|---|--|
| Communication                                 |  |
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| PART III                                      | CORE VALUES                              |
| Air Force Core Values                         |  |
|   |  |
| Integrity                                     |  |
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| Service Before Self                           |  |
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| Excellence in All We Do                       |  |
| Excellence III All We Do                      |  |
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| Additional Comments                           |  |
| Additional Comments                           |  |
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| I helped develop and will do my best to achie | ve the I helped develop and will support |
| goals listed in this document.                | in reaching these goals.                 |
| Signed:Date:                                  | Signed:Date:                             |
|   |  |
| 310 SG FOR M 141 (Page 2), JAN 2000           |  |